

## WARRANTY CLAIM FORM

### 1. SELLER (E-SHOP)

Company name: Atrusa LLC

Registered office / Address: 1309 Coffeen Avenue, Suite 1200, Sheridan, Wyoming 82801, USA

Company ID: 2026-001865282

E-mail: [info@gdposilnovace.sk](mailto:info@gdposilnovace.sk)

Address for return delivery/claims: **Fučíkova 671/37, 92552 Šoporňa, Slovensko**

### 2. BUYER (CUSTOMER)

First and last name: \_\_\_\_\_

Address (street, city, ZIP/postal code):  
\_\_\_\_\_

Phone: \_\_\_\_\_ | E-mail: \_\_\_\_\_

### 3. PRODUCT AND CLAIM DETAILS

Order / Invoice number: \_\_\_\_\_

Name of the claimed product:  
\_\_\_\_\_

Date of product receipt by the customer: \_\_\_\_\_

Detailed description of the defect (what is not working on the product):  
\_\_\_\_\_

### 4. PREFERRED METHOD OF CLAIM RESOLUTION

*(Mark one of the options with an X in accordance with the Civil Code)*

**Product repair (if the defect can be removed)**

**Product replacement for a new, flawless item**

**Refund (withdrawal from the contract due to an unremovable defect)**

**Discount from the purchase price**

*In case of a refund or discount, please provide your bank account number in IBAN format:*

IBAN: \_\_\_\_\_

### 5. SIGNATURE AND DECLARATION OF THE BUYER

*I am sending the item clean, mechanically undamaged, and enclosing a copy of the proof of purchase (invoice).*

In \_\_\_\_\_ Date \_\_\_\_\_ Signature: \_\_\_\_\_